

Braun Intertec Analytical Laboratory ranked as a Top Five lab for Customer Satisfaction

MINNEAPOLIS (March 2009) – The Braun Intertec Analytical Laboratory in Bloomington recently was named one of the top five labs for Customer Satisfaction through the American Council of Independent Laboratories (ACIL) Seal of Excellence program. In addition to that designation, the Braun Intertec Analytical Laboratory also earned a Seal of Excellence for the fourth consecutive year.

Both designations are part of the Seal of Excellence program, which is based on client feedback about laboratory services. The program is unique because clients submit feedback on their laboratories directly to the ACIL.

“This award recognizes the Braun Intertec Analytical Laboratory for demonstrating continued commitment to providing quality services for their clients,” said Marlene Moore, a program administrator for the ACIL.

The national program provides a mechanism for evaluating environmental testing laboratories by assessing the integrity of data, meeting customers’ quality needs, and setting the standards of performance for the testing laboratory industry.

“It’s fantastic to be recognized by our clients for providing exceptional, quality services,” said Tom Wagner, manager of the Braun Intertec Analytical Laboratory. “This award validates our commitment to meeting our clients’ needs by providing them with thorough, accurate and timely data.”

Based in Minneapolis, employee-owned Braun Intertec (braunintertec.com) is a premier engineering and environmental consulting and testing firm that has about 400 employees located in four Twin Cities offices as well as in Hibbing, Rochester, Mankato and St. Cloud. The firm also has offices in Bismarck and Fargo, N.D., Cedar Rapids and Decorah, Iowa, La Crosse, Wis. and Detroit.

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